

Nearly everyone goes through a tough time at some stage. At Bromsgrove School there is a wide network of support and people that you can turn to if you are finding life difficult.

Some problems that you might have to deal with include:

- Another pupil treating you unkindly or making you feel uncomfortable
- You are being bullied
- You feel you have been treated unfairly by a member of staff
- You are being discriminated against
- You are experiencing problems at home
- Having difficulty making new friends
- Having problems with school work
- You feel that you have been abused
- Or anything else you think is wrong.

At times like these, you may just feel that you would like to talk to someone who will listen and help.

If you have any concerns about School life you can email us:

Boarding concerns:  
myboarding@bromsgrove-school.co.uk

Something you have seen or heard at School that concerns you:  
callitout@bromsgrove-school.co.uk

Food concerns:  
food@bromsgrove-school.co.uk

This leaflet signposts you to some people in School who can help.

## WHO TO TURN TO FOR HELP OUTSIDE OF SCHOOL

### NSPCC

Helpline 0800 800 5000  
Email: [help@nspcc.org.uk](mailto:help@nspcc.org.uk)  
Website: [www.nspcc.org.uk](http://www.nspcc.org.uk)

### Worcestershire Social Services

01905 822666 or 0845 607 2000  
Out of hours Emergency Duty Team:  
01905 768020  
Website: [www.worcestershire.gov.uk/childrensocialcare](http://www.worcestershire.gov.uk/childrensocialcare)  
Email: [socialcare@worcestershire.gov.uk](mailto:socialcare@worcestershire.gov.uk)

### Office of the Children's Commissioner

[www.childrenscommissioner.gov.uk](http://www.childrenscommissioner.gov.uk)  
Telephone: 0800 528 0731

### Childline

0800 1111 <https://www.childline.org.uk/>

### BOARDERS

If you have any concerns about your welfare or the School you may wish to contact:

#### ISI (Independent Schools Inspectorate)

Telephone: 0207 600 0100  
Email: [concerns@isi.net](mailto:concerns@isi.net)  
Website: [www.isi.net](http://www.isi.net)

Or if you have personal problems or concerns about School and wish to talk to someone you may wish to contact:

#### Our School's Independent Listener, Mrs Gail Hayward

Telephone: 07984 869070  
Email: [gs.hayward@btinternet.com](mailto:gs.hayward@btinternet.com)

#### The Samaritans

Telephone: 116 123  
Email: [jo@samaritans.org](mailto:jo@samaritans.org)  
Website: [www.samaritans.org](http://www.samaritans.org)



BROMSGROVE  
SCHOOL

## WHERE DO I TURN?

Advice for Pupils



### **Houseparent**

Your Houseparent will have the authority to do something about it.

### **Your Tutor**

They could be more approachable for you.

### **Your Housemother/Housekeeper**

They are always in the House and so are aware of what is going on.

### **Deputy Head Pastoral**

Is at the top of the School and so is always there for your welfare.

### **The Chaplaincy**

Reverend Hedworth & Reverend Loone are very approachable and experienced.

### **The Health Centre**

The Health Centre is confidential and the nurses are fully trained and easy to approach. They can arrange for you to talk to our Youth Support Worker or Counsellor.

### **Monitors, Mentors and Buddies**

They have gone through the School and experienced the same things.

### **The Wellbeing Team**

This includes Miss Leech and our Wellbeing Nurse, Mrs Henderson:  
wellbeing@bromsgrove-school.co.uk

### **The School's Independent Listener**

Mrs Gail Hayward  
email: gs.hayward@btinternet.com

### **The School's Safeguarding Team**

Every House has a poster on display showing the team members.

### **Any Member of Staff**

### **Your Friends and Family**